



# Infrared connection of Series 5 to Ericsson SH888 and 7xx/6xx + DI-27 modem pod.

# Introduction

This document is designed as a step by step guide to help you connect your Series 5 to your Ericsson phone for email, faxing or web browsing.

Furthermore this document assumes you have installed Message Suite v1.5x. At the time of writing the latest version is v1.52 and we strongly recommend that this version be installed.

You can obtain the latest version of Message Suite from our web site <u>http://www.psion.com</u> or install it from the PsiWin 2.2 CD.

## 1. Ericsson mobile phone setup

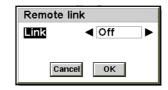
- 1. Check your SIM card is enabled for data/fax if you are unsure contact your network provider, who will be able to enable your SIM, if necessary.
- 2. If necessary 'activate' the Infrared port on the mobile phone (see note 1)
- 3. Position both units so that Infrared ports line up at a distance of between 5 to 15cm
- 4. For best result your mobile needs to be displaying good signal strength; i.e. 3 to 4 bars on SH888, or 3 to 5 bars on 6xx/7xx mobile display window. Note this is network dependent on your cellular provider in your coverage area. Failure to have a good signal strength may lead to intermittent dropped calls.

### **Please Note**

- To 'activate' Infrared port on the Ericsson SH888, use the two-left/right arrow keys between the yes/no buttons on the phone keyboard to enter the menu system. Scroll to 'Activate IR port' and press YES. (If the IR port is already activated, the display will read 'Deactivate IR port' instead. In this case, just press CLR to return to the standby menu.)
   For a few seconds the text 'IR port activated' appears in the display. The phone then returns to
- standby mode.A wireless connection is liable to open air effects, which means that any call over GSM will not
- be as reliable or as fast as a land line to cable modem setup.3. Expect success rates of about 70% for faxing and 90-100% for connecting to the Internet over the
- GSM network, these figures being network and coverage dependent for your area of use.4. You will not be able to receive a fax call over your mobile phone without first knowing your
- You will not be able to receive a fax call over your mobile phone without first knowing y
  mobile's fax number please check with your network provider regarding this.
  NOTE: Your mobile's fax number is NOT the same as your mobile's voice number.
- 5. If you are attempting to receive a fax call, your phone will tell you what type of call you are receiving. If it does not say "Answer? Fax" then you are not receiving a fax call.

# 2. Series 5 Control Panel setup

1. Check the Remote link is set to 'Off' at the Psion end of the link. Go to the System screen and use Ctrl+L (or tap 'Remote Link' in the 'Tools' menu) and check that it is set to 'Off'. Press Enter or tap OK to confirm this setting.



2. Now press CTRL+S (or tap on the Control Panel button on the right hand toolbar) to open your Series 5 control panel.



- 3. Tap on the 'Modems' icon Modems
- 4. Tap on the 'New' button and enter the data modem configuration so that it is the same as the listed parameters below. Press CTRL+D (or tap on the 'Done' button) when you have finished creating the new modem configuration

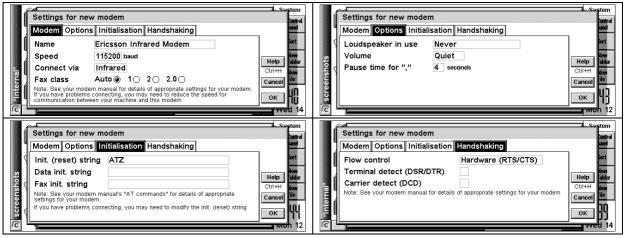


- 5. Setup your dialling location details by tapping on the 'Dialling' icon **Dialling** and selecting 'Mobile' option in the Location Details tab. Tap on 'OK' to confirm your choice.
- 6. Follow the messaging suite instructions for setup of your Internet provider and Email account provider details.

### Please Note

- If the phone drops the call and the software stills says you are connected, ensure that you have told the software you have disconnected. Otherwise if you try to change the settings the software may get confused and reset some settings to their default.
- Avoid future login problems by closing down your connection to the email/web post office properly i.e. select the option 'close remote mailbox' or 'disconnect from Internet'.

### Modem setup parameters from Series 5 control panel



Modem Name	Ericsson Infrared Modem
Modem Speed	115200
Connect Via	Infrared
Fax Class	Auto
Loudspeaker in user	Never
Volume	Quiet
Pause time for ","	4
Init. (reset) string	ATZ
Data init. String	Empty
Fax init. String	Empty
Flow Control	Hardware (RTS/CTS)
Terminal detect (DSR/DTR)	No tick
Carrier detect (DCD)	No tick

# 3. Testing your Internet connection with Web

<sup>NOTE:</sup> It is best to test your internet connection with just the web browser as it only requires you to ensure one username and password is correct.





2. To dial out select mobile for location rather than office or home.



- 3. Ensure you have set the modem setting to "Ericsson Infrared Modem"
- 4. Typical Network login time is 20-30 seconds
- 5. Typical download time for Psion's home web page (www.psion.com) is about 2 minutes, this being dependent on having good cellular coverage and high signal level.

### **Please Note**

• If you receive a dialog that tells you 'Access Denied' this is most likely because you have not turned the Remote Link off, or that the Comms application is running. To remedy the solution, check that the Remote Link is off by pressing CTRL+L when on the system screen, and check that the Comms application is not open by holding down the CTRL button and tapping on the system button. This will display the 'Open files / programs' dialog which will allow you to close down the Comms application if necessary.

# 4. Sending and Receiving a Fax via Infrared



Start up email by tapping on the Extras icon **Extras** and then tapping on the email icon



1. Create a new fax by tapping on the "New" button in the right hand side toolbar and then tap on "Fax...", or by pressing Shift+CTRL+F. Once you have composed the fax press CTRL+S to save it to your Outbox.



2. Press CTRL+S. This will display a "Send from outbox" dialog. Tap on the "Send faxes" button.



3. Ensure your location is set to "Mobile" and your modem is set to "Ericsson Infrared Modem"

Connect	
Location	▲ Mobile ►
Modem	Ericsson Infrared Modem
	Cancel OK

4. Tap on "OK" to send your faxes.

#### To receive a fax:

- 1. Ensure whomever is sending you a fax is sending it to your mobile's fax number.
- 2. Tap on the "Get fax" button on the right hand side toolbar.
- 3. Choose "Wait for call"
- 4. Ensure the modem selected is "Ericsson Infrared Modem"

Ericsson Infrared Modem
Cancel OK

- 5. Tap on "OK"
- 6. Wait for your phone to ring, Message Suite will then answer the call when your phone rings.

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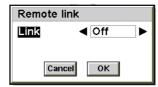


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# 5. Troubleshooting using the Series 5 Comms app

The following method can be used to check that the Series 5 can establish a link with the Ericsson modem being used.

• Check that the remote link (CTRL+L) is turned off



Confirm by tapping on the 'OK' button

• If necessary check that the Infrared port is activated on the mobile phone





- From the Extras bar **Extras** open the comms application **Comms**
- On the tool bar tap on the 'setup' button, and choose Infrared under settings. Confirm by tapping on the 'OK' button.
- Press menu and tap on 'tools', then tap on translate codes and check that local echo is not ticked. Confirm by tapping on the 'OK' button
- You should see 'on-line' in the lower left of the Series 5 screen.
- Type 'ati' and press return. You should receive a prompt of either "Ericsson SH 888 Infrared Modem" or "Ericsson DI 27 Infrared Modem" followed by an 'OK' when the interface between Series 5 and mobile phone is working correctly.
- Press CTRL-E once you have finished testing the link between the mobile phone and the Series 5.

## 6. Notes regarding other Infrared services:

- 1. You cannot send or receive SMS messages on the Series 5 via Message Suite
- 2. You cannot send contact information over Infrared to the Series 5 via Message Suite

3. There is a 3<sup>rd</sup> party software that allows you to have Phone Book management capabilities over infrared found at http://www.steveg.dircon.co.uk/

4. You cannot use faxback services that require you to switch between a voice call and fax call without redialling.